



## GENERAL POSTING

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Position: **Installer 1 (2)**  
Business: Standards of Excellence  
Location: Rohnert Park, CA  
Reports to: Edison Murillo  
Job Type: Full-time (40 hours)  
Pay Rate: Hourly

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### POSITION SUMMARY:

Drives truck over established route to deliver and provide basic installation of products.

**ESSENTIAL DUTIES AND RESPONSIBILITIES** include the following. Other duties may be assigned.

- Successfully passes Installer I certification testing which covers basic delivery and setting in place freestanding ranges, washers, dryers, freestanding refrigerators and built-in dishwashers and microwaves.
- Drives truck to deliver appliances and plumbing products to homes or other locations.
- Writes customer orders and instructions.
- Records sales or delivery information on daily sales or delivery record.
- Listens to and reports service complaints.
- Loads truck.
- Issues or obtains customer signature on receipt for pickup or delivery.
- Cleans inside of truck.
- Performs routine inspections on vehicle.
- Ethics: Treats people with respect. Keeps commitments. Inspires the trust of others. Works ethically and with integrity. Upholds organizational values.
- Diversity: Demonstrates knowledge of EEO policy. Shows respect and sensitivity to cultural differences. Educates others on the value of diversity. Promotes a harassment-free environment. Builds a diverse workforce.

### SUPERVISORY RESPONSIBILITIES

Installer I (the Lead) supervises his/her helper in the proper way to move and hook-up merchandise.

**EDUCATION and/or EXPERIENCE**

High school diploma or general education degree (GED); or one to three months related experience and/or training; or equivalent combination of education and experience. Must be in position for 90 days before being able to certify to Level I.

- Excellent Driving Record
- Must have current drivers license.
- Must provide a copy of a clean DMV report.
- Must be able to operate both manual and automatic transmission vehicles.
- Ability to lift and move products up to 600 lbs (with proper equipment).
- Ability to read and write in English.
- Demonstrated communication skills in English.
- Familiarity with delivery trade area.

**MATHEMATICAL SKILLS**

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals.

**REASONING ABILITY**

Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving variables in standardized situations.

**PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to talk and hear. The employee frequently is required to stand; use hands to finger, handle, or feel; and reach with hands and arms. The employee is occasionally required to sit; climb or balance; and stoop, kneel, crouch, or crawl. The employee must regularly lift and/or move more than 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.